

City of Long Lake – Residential Monthly Utility Rates



CITY OF LONG LAKE

450 Virginia Avenue
Mailing Address: PO Box 606
Long Lake, MN 55356
Phone / 952-473-6961
www.longlakemn.gov

The City of Long Lake provides a variety of critical utility services, including delivery of clean and safe water, collection and transport of wastewater (sewer), stormwater

management, and the collection and disposal of recyclables.

As we look ahead to the new year, we'd like to update you on the new 2024 monthly billing rate schedule. We hope this information will assist you in planning your household budget.

Please note that in early January, you'll receive your last quarterly bill for the service period of October through December 2023. January 2024 usage will be billed in early February 2024, and all utility billing will continue on a monthly billing cycle from that point on.

Utility Bill Payment Options

Utility bills can be paid by:

Visit our website at www.longlakemn.gov to sign up for **autopay**, or call 952-473-6961 x3 and a City staff member can register you over the phone. **Autopay by ACH/Checking payment is FREE (no transaction fee).** The transaction fee for autopay using a credit card is 3% of the balance due.

Payments can be mailed to City of Long Lake, 450 Virginia Avenue, PO Box 606, Long Lake, MN 55356.

You can also drop off your utility bill payments in the black 'Drop Box' located outside the City Hall front doors at any time, or stop in with your payment during our office hours.

Addressed remittance envelopes for mailing or drop-off are free while supplies last and available for pickup at City Hall.



WATER SERVICE CHARGES

Residential Fixed Charge	\$5.50 / Month
Tier 1 = 0 – 2,000 Gallons Used Per Month	\$3.89 / 1,000 Gallons
Tier 2 = 2,000 – 7,000 Gallons Used Per Month	\$4.48 / 1,000 Gallons
Tier 3 = Over 7,000 Gallons Used Per Month	\$5.14 / 1,000 Gallons
Irrigation, All Usage (If Separately Metered)	\$5.60 / 1,000 Gallons
Manual Utility Meter Read / Entry Fee *	\$45.00 / Month
MDH Water Testing Fee **	\$0.81 / Month

* This fee applies only to the very few accounts that aren't compliant with the City's current metering equipment. If your household is one of those few accounts, please note that we'll upgrade your water meter to the correct equipment at no cost to you. Call Amanda at 952-473-6961 x3 for more information or to schedule a meter upgrade appointment.

** The Minnesota Department of Health (MDH) Water Testing Fee is a pass-through fee established by the State of Minnesota for the monitoring and testing of drinking water quality.

SEWER SERVICE CHARGES

Residential Fixed Charge	\$5.50 / Month
Residential Sewer Rate	\$7.84 / 1,000 Gallons
MCES Sewer Treatment Fee *	\$10.00 / Month

Sewer consumption is calculated based upon your household water consumption.

* The MCES Sewer Fee will be new to your utility bills and replaces a higher base rate charge. Metropolitan Council Environmental Services (MCES) charges the City for the treatment of all sewer transported from Long Lake.

STORMWATER SERVICE FEE

Residential Fixed Charge	\$4.50 / Month
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The Stormwater Management Fund pays for improvements, maintenance, and repairs to the City's stormwater drains and infrastructure.

CURBSIDE RECYCLING RATE

Residential, 64-Gallon Cart(s)	\$7.50 / Month
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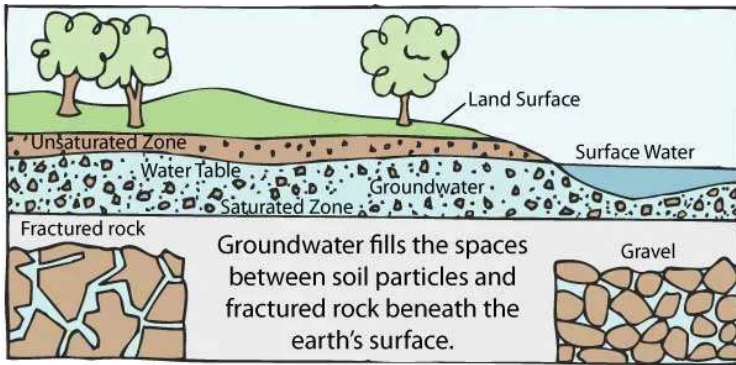
Did you know there's no charge to have more than one recycling cart? If you'd like to request an extra one, please contact Jeanette at 952-473-6961 x1. The Curbside Recycling Rate also pays for residents to have access to the Plymouth Yard Waste site for brush disposal.

LATE PAYMENT PENALTY

Based on Total Balance Due	5% / Month
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Past due utility accounts are assessed a monthly late payment penalty on the total balance due.

Where Does Long Lake's Water Come From?

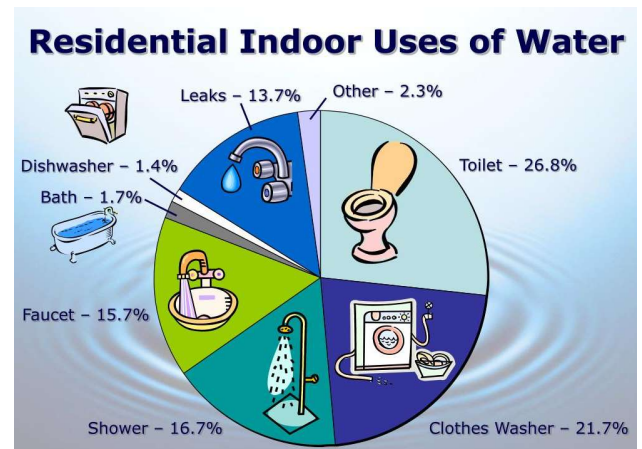


The City of Long Lake gets its water from the Prairie Du Chien-Jordan Aquifer. It is often thought that an aquifer is a large underground lake. Actually, an aquifer is an area comprised of rock, sand and gravel that is saturated with groundwater. Aquifers receive their water from precipitation such as snow melt, rainwater, and in the case of the Prairie Du Chien-Jordan Aquifer, some protected surface waters. This water slowly seeps and filters through the soil to reach the aquifer, in an action known as "recharge". Aquifers recharge at different

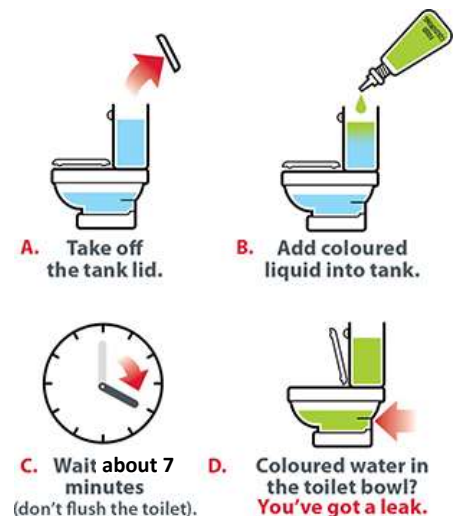
rates depending on the soils and rock the drops of water must go through to reach the aquifer. Our aquifer's rate of recharge is between one and 10 years plus. The City of Long Lake operates water infrastructure that pumps groundwater stored in our aquifer to the surface for treatment and consumption, and a network of distribution watermain throughout the City makes this water accessible to everyone.

When we experience drought like we have over the past few years, very little water reaches the aquifer, so we rely on wetter years to replenish the aquifer. The Prairie Du Chien-Jordan Aquifer is also the most heavily used in the metropolitan area, which can lead to a greater risk and likelihood of future water use conflict. It is for these reasons that we must be mindful of our water use and conserve where we can as often as possible.

How Do We Conserve as a Community and Protect our Water Source?



- 💧 Make sure your irrigation system is operating properly. All irrigation heads should be spraying on vegetation and not pavement. No zones should be overwatering. Also be sure your in-ground irrigation system utilizes a rain sensor shutoff device to prevent water waste. The State of Minnesota enacted a law (*Minnesota Statutes, Chapter 103G.298*) in 2005 that requires "all automatically operated landscape irrigation systems include rainfall sensors."
- 💧 Avoid watering in the heat of the day – do not water between the hours of 7:00 am and 7:00 pm.
- 💧 Reduce watering! Water only when needed, and aim to water no more than twice weekly - for example, Tuesday and Saturday, or Wednesday and Sunday.
- 💧 Repair leaky and drippy faucets. Replace worn washers, which are the common source of leaks.
- 💧 Toilet leaks can be silent! Test your toilets for leaks once a year by placing several drops of food coloring (red or green work best) in your toilet tank and allow the toilet to sit for about 7 minutes. If the coloring seeps into the bowl without flushing, you have a leak that needs repair.
- 💧 Turn off your water while brushing your teeth with toothpaste, then turn your water on again to rinse.
- 💧 Don't stay in the shower longer than you need to. Consider installing a low-flow showerhead. CenterPoint Energy offers free low-flow showerheads to customers whose homes were built before 1992. Low-flow showerheads are also available from hardware stores.
- 💧 Run only a fully loaded dishwasher or laundry washing machine.



Being aware of water consumption will help conserve water and prevent greater water use restrictions from being required. *Together we can preserve this precious water resource!*